



## HOW THIS BENEFITS YOU:

### ■ Personalized Attention:

You deserve attention and time. This clinic allows for just that. Have peace of mind, knowing that your physician-led care team is here to listen and help you navigate your healthcare journey.

### ■ Comprehensive Care:

We offer a range of medical services, including primary care, preventive screenings, chronic disease management, and referrals to specialists when needed.

### ■ Medicare Expertise:

We specialize in navigating Traditional Medicare and Medicare Advantage plans, ensuring you receive the benefits to which you are entitled.

### ■ Care Coordination:

We can assist in coordinating your care between different clinicians and services.

### ■ Preventive Services:

We emphasize preventive care to help you maintain your health and well-being.



## INSURANCE

We accept most Medicare Advantage plans. Please verify your coverage with our office.

We are here to support your health journey. If you have any questions, please do not hesitate to ask!

## HOURS OF OPERATION

### Monday - Friday

8 a.m. - 5 p.m.

### After Hours Care

Call our office anytime after hours & our answering service will connect you with our on-call clinician.



## MEDICARE/MEDICARE ADVANTAGE CLINIC

## YOUR GUIDE TO CARE



FOR MORE INFORMATION,  
VISIT OUR WEBSITE:



(434) 525-6964



cvfp.net



1175 Corporate Park Dr.  
Forest, VA

## WELCOME TO YOUR NEW MEDICARE/ MEDICARE ADVANTAGE CLINIC!

Your CVFP Medical Team would like to welcome you to our new Medicare clinic, which specializes in Medicare and Medicare Advantage.

We are committed to providing you with high-quality, low-cost healthcare through your Traditional Medicare or Medicare Advantage plans.



### LET'S MAKE YOUR EXPERIENCE A GREAT ONE

We need your help to ensure that your experience is always a positive one:

#### ■ Provide Accurate Information:

Please provide us with complete and accurate information about your medical history, current medications, and insurance details.

#### ■ Keeping Appointments/Communicate Rescheduling Needs:

Arrive on time for your scheduled appointments. If you need to cancel or reschedule, please notify us at least 24 hours in advance.

#### ■ Active Participation:

Actively participate in your care by asking questions, discussing your concerns, and following your treatment plan. Communicate promptly any barriers that you have to following your treatment plan.

#### ■ Insurance Awareness:

Understand your Traditional Medicare or Medicare Advantage plan's coverage, including co-pays, deductibles, and network restrictions.

#### ■ Communicate Changes in Health:

Inform us of any changes in your health status, medications, or insurance coverage.

#### ■ Complete Patient Experience Questionnaires:

At CVFP Medical Group, we value your feedback to ensure we provide the best possible care. You may receive a patient experience questionnaire from Medicare after your visit. Please take a few minutes to complete the questionnaire if you receive it. Your feedback is greatly appreciated and helps us serve you better.



**Your Care, Your Pace:** We believe great care starts with understanding. That's why our team gives you the time and attention you deserve—helping you feel heard, respected, and cared for.

